

# LULU LOVES - ADJUSTMENT REQUEST

## ORIGINAL ORDER

Order Number:

Customer Name:

Item Description:

## ADJUSTMENT REQUESTED

1. I request the following adjustment:

\*\*I have included a pre-paid postage bag or label for the return of my item [alternatively, you can arrange a label from a courier service [ie sendle - who may be cheaper than Aus Post]\*\*

**The item, once adjusted, can be returned to -**

Name:

Address:

Email [for postal service updates only] :

Phone [for postal service updates only] :

## BOTH PARTIES AGREE THAT THE FOLLOWING CONDITIONS APPLY:

1. Lulu Loves takes no responsibility for items lost or damaged in transit. We suggest you use a tracked postage method to ensure your parcel is safely delivered to us, and returned to you, as we cannot accept responsibility for any item that is lost/damaged in transit.
2. Any measurements you have stated above have actually been measured against YOUR DOG and are not taken from an old collar; or any marks/indicators you have drawn for holes are accurate. Sizing cannot be disputed once adjusted and we take no responsibility for measurements or approximates that you have provided, which are consequently found to be incorrect.

Signature: →

Date: 30 September 2021

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### RETURN ADDRESS:

Min Cleland

Lulu Loves

Parcel Collect 10039 90002

Shop 10, 967 Point Nepean Road

Rosebud VIC 3939